OCT 2021



www.OrchardHillsVillage.com

WELCOME JOSH GUO TO THE BOARD OF DIRECTORS!

On August 20th, Josh Guo was elected to the Orchard Hills Village II Board of Directors! Please welcome him as we prepare for a very collaborative and productive term! Thank you to outgoing board member John Duong for his hard work and dedication to his community; his service was greatly appreciated!

NARROW PATH CONSTRUCTION

Construction along Narrow Path to add holiday lighting has commenced! Electrical lines have been laid and outlets will be installed shortly. Get ready for a festive holiday season!



WHAT IS TEARING UP OUR GRASS?

You may have noticed patches of grass that look like they exploded by the roots. This is due to crows hunting for grubs. While it may look terrible in the interim, it is self-mitigating, and their pecking not only aerates the lawn, but may actually be saving us from grub infestation.

TRAFFIC SAFETY

It is our responsibility to drive safely—stopping at STOP signs, giving pedestrians the right of way, and driving at the designated speed. Please do your part in keeping our families & guests safe while in the community!

POOL UMBRELLAS

You may have noticed a lack of umbrellas at the pool. These are scheduled to be repaired and/or replaced and should be providing shade soon!

NO SMOKING

A reminder that there is No smoking near the clubhouse, the pools, or playgrounds. Please follow all posted signage and help keep our community clean, safe, and healthy. Thank you!



BOARD OF DIRECTORS: James Krenzke Mary Beth Sinchai Josh Guo

NEXT BOARD MEETING: Thursday, October 21, 2021 Time: Open Session 7:30pm

Via Teleconference COVID-19

*The final agenda will be posted at both community bulletin boards located at both pools. You may also obtain a copy of the agenda by contacting management at rbarger@keystonepacific.com.

IMPORTANT NUMBERS

ASSOCIATION MANAGER: Renee Barger, CMCA, AMS, PCAM Phone: (949) 838-3235 Email: rbarger@keystonepacific.com

COMMON AREA ISSUES / FOBS

Howard Lin Phone: (949) 377-0525 Email: hlin@keystonepacific.com

EMERGENCY AFTER HOURS: Phone: (949) 833-2600

BILLING QUESTIONS / ADDRESS CHANGES / WEBSITE LOGIN: Phone: (949) 833-2600 customercare@keystonepacific.com

ARCHITECTURAL DESK: Phone: (949) 833-3239 architectural@keystonepacific.com

INSURANCE BROKER:

Rey Insurance Services 23161 Mill Creek Drive, STE 250 Laguna Hills, CA 92653 949-487-9661

Irvine Pacific Customer Care Helpline: 949-720-2295

Professionally Managed by Keystone Pacific Property Management, LLC 16775 Von Karman, Ste. 100, Irvine, CA 92606

REMINDERS

- For after-hours association maintenance issues, please call (949) 833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Day: Wednesdays (2nd and 4th Wednesdays of the month)
- Trash Pick-Up Day: Mondays
 Please remove trash cans from the street <u>and</u> view of the common areas no later than Tuesday morning.



How to Keep the Community Looking Good

We need all of our residents' help in keeping our community looking its best.

Please do your part and remember to:

- Pick up after your pet and dispose of waste properly.
- If you reside in Terazza or Corte Bella, each home has approximately 2-3 carriage lights on the front/side of their homes. Please pay close attention to these lights after sunset so the light bulbs can be changed regularly. Thank you for helping our community stay safe and lit!
- Pick up litter you notice in the community and dispose of it.
- Make sure household trash is bagged, secured and disposed of in an appropriate manner.
- Store trash receptacles from view and be sure not to leave them out before or after pick up. Also, be courteous to your neighbors and the trash man; place the receptacles in a convenient location to all.
- Remember that washing vehicles within the community is prohibited.

Thank you for taking pride in the appearance of our community. Your cooperation is appreciated!

A MESSAGE FROM THE BOARD OF DIRECTORS

Community *is a* feeling of fellowship with others, as a result of sharing common attitudes, interests, and goals.

In these times of frustration and uncertainty, it is easy to forget that we all have more in common than we do differences. And in this nation, a culture built by all cultures, those differences are celebrated. Let us be mindful, respectful, and courteous with one another, and treat others how we would like to be treated. Please contact Management if you witness or are a victim of any hostility from a neighbor.

Management: Renee Barger <u>rbarger@keystonepacific.com</u> 949.838.3235

Irvine Police: 949-724-7000